

## Press Release

# Ship Operators trying to find Solution for Customers of Glückskäfer Reisen

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The insolvent company Glückskäfer Reisen GmbH is required to shut down its business. This was announced yesterday by the provisional insolvency administrator Dr Stephan Thiemann from PLUTA. The ship operators are now trying to find a solution for the customers of Glückskäfer Reisen.

The PLUTA attorney and his team are in close contact with all important partners of the tour operator. In the cruise segment, which includes the majority of the customers affected, the three ship operators concerned are trying to find solutions that should allow customers to go on their booked tours. Besides Norwegian Cruise Line, the ship operators MSC and Royal Caribbean Cruises (RCCL) also intend to go ahead with customers' trips.

All of the customers that have booked cruises with MSC may contact the company's hotline at 0800 8239960 (from Germany) or +49 89 203043810 (from outside Germany). Alternatively, customers can call the MSC contact centre at the phone number +49 (0)89 203043801. MSC is also prepared to offer customers alternative transport options to get to the place of departure for their booked tours.

The ship operator Royal Caribbean Cruises Ltd. (RCCL) has

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#### About PLUTA

PLUTA helps companies in legally and economically difficult situations. Since the company was founded in 1982, PLUTA has constantly grown. Today PLUTA has a staff of about 500 employees in Germany, Spain and Italy including more than 290 graduates in business economics and business management, attorneys, business lawyers, tax consultants, public auditors, certified accountants, economists, bankers, bookkeepers, engineers and insolvency administration specialists. Many of them own multiple qualifications what ensures practicable and economically sensible solutions. In particular, PLUTA provides support in restructuring companies affected by a crisis or insolvency and in continuing business operations, if necessary by involving restructuring experts in a responsible role. PLUTA is one of the top enterprises specialising in restructuring and turning around companies, as demonstrated by rankings and awards from INDat, JUVE, The Legal 500, Who's Who Legal, brandeins, and Focus. Further information at [www.pluta.net](http://www.pluta.net)

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also set up a hotline. The customers of the company's three brands may request an offer for an alternative option to travel to the starting point. For Royal Caribbean International, the phone number is: 0800 7240345, for Celebrity Cruises: 0800 7240346, and for Azamara Club Cruises: 0800 7240347. Those outside of Germany may call the booking department at +49 69 9200710.

Norwegian Cruise Line has also set up a hotline. Glückskäfer customers may directly contact the ship operator by telephone at 06119 493 3712.

### About the company:

Glückskäfer Reisen offers a wide variety of spa and wellness trips as well as bus and air travel tours. Founded in 2014, the company based in Berlin has a workforce of 21 employees and also includes the "meinkapitän.de" brand specialising in arranging cruises.



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Further information about PLUTA and the contents of these Press information you will find under [www.pluta.net](http://www.pluta.net)

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